



CONTINUUM OF DIRECT CARE SERVICE DELIVERY

FACILITY SETTINGS

HOME AND COMMUNITY-BASED SERVICES

Community Supports (non-residential)	Supports to Individuals and Families	Community Residential	Hospitals Intermediate Care Facilities/ID
Day Services and Programs	Home Health	Assisted Living	Nursing Facilities
Respite	Hospice	Group Homes	Psychiatric Medical Institutes for Children (PMIC)
Supported Employment	Personal Assistance and Support	Semi-independent Living	Residential Care Facilities
	Personal Care		State Mental Health Institutes
	Respite		State Resource Centers
	Supported Community Living		

WHO ARE DIRECT CARE PROFESSIONALS?

Direct care professionals (DCPs) are defined as individuals who provide supportive services and care to people experiencing illnesses or disabilities and who receive compensation for such services. This definition excludes nurses, case managers and social workers. "Direct care professional" is the umbrella name for the workforce. DCPs are commonly called direct support professionals, direct care workers, supported community living workers, home health aides, certified nurse aides, and many other job titles.

WHAT DO DIRECT CARE PROFESSIONALS DO?

Direct care professionals provide a wide range of services and supports to individuals with intellectual disabilities, physical disabilities, and aging lowans, including:

- » Assisting with skill-building and achieving personal goals, including vocational, educational and career support; building and maintaining friendships; crisis prevention and intervention
- » Services that help someone live independently at home or in the community, such as managing money, grocery shopping, cooking, cleaning
- » Services to help someone meet their basic needs, such as bathing; dressing and undressing, eating (includes feeding), toileting, and assistance moving around
- » Medically oriented services to help individuals maintain their health, including catheter care, ostomy care, checking vitals, range of motion exercises

NUMBER OF WORKERS AND WHERE THEY WORK

Current Employment. Direct care professionals are the single largest workforce in lowa. In 2011, there are an estimated 50,000 to 55,000 direct care professionals providing services. (Direct Care Worker Advisory Council, Feb. 2011 Interim Report)

Wide Range of Settings. Direct care professionals are employed in a range of settings: the consumer's or family's home; facility settings such as nursing facilities, hospitals, and large facilities for persons with intellectual and developmental disabilities; community-based residential settings ranging from group homes to assisted living facilities; plus a wide range of non-residential day programs and other community support services.

Home and community-based jobs dominate direct care employment. The majority of direct care professionals are now employed in home and community-based settings. By 2018, home and community-based direct care professionals are likely to outnumber facility workers by nearly two to one.